



# WE'RE HIRING!



Competitive pay, great benefits,  
vibrant workplace.

## POSITION

Head of Credit Control

**Location:** Lusaka, Zambia

**Reports to:** Chief Financial Officer (CFO)

## COMPANY OVERVIEW

Klaption Reinsurance Limited is a leading reinsurance company, committed to delivering innovative risk solutions and exceptional service to our clients across 71 countries. As part of our strategic growth, we are seeking a highly skilled and dynamic Head of Credit Control to lead and enhance our credit management and cash collection operations. This role is vital in ensuring strong financial health, optimized cash flow, and sustained client relationships.

## POSITION OVERVIEW

The Head of Credit Control will be responsible for leading Klaption Re's credit control and cash collection functions. This includes developing policies, managing accounts receivables, mitigating credit risks, and fostering collaborative relationships with internal and external stakeholders. The role demands strong financial acumen, leadership skills, and a proven ability to manage complex receivables portfolios.



# KlaptionRe

## 1. Credit Control Leadership

- Develop and implement a comprehensive credit control policy aligned with Klaption Re's financial and risk management strategies.
- Lead and manage the credit control team, fostering a culture of excellence and accountability.

## 2. Receivables Management and Cash Collection

- Oversee the end-to-end process of accounts receivable management, ensuring timely and accurate premium collections.
- Maintain and monitor an aged debtors report, promptly addressing overdue balances.

## 3. Credit Risk Management

- Evaluate and mitigate counterparty credit risks in collaboration with the risk management team.
- Establish credit terms and payment security measures for high-risk accounts.

## 4. Stakeholder Collaboration

- Work closely with the underwriting and claims teams to ensure seamless reconciliations and dispute resolutions.
- Build strong relationships with brokers, cedents, and other stakeholders to facilitate efficient payment processes.

## 5. Performance Monitoring and Reporting

- Develop and present regular reports on receivables performance, collections status, and credit risk exposures to senior management.
- Analyze data to identify trends, recommend improvements, and inform strategic decisionmaking.

## 6. Team Development

- Mentor and develop the credit control team, providing opportunities for training and professional growth.
- Ensure the team is equipped with tools and knowledge to excel in their roles.



# KlaptionRe



## Qualifications

**Education:** Bachelor's degree in Finance, Accounting, or a related field. Professional Accounting certifications are preferred.

**Experience:** Minimum of 8 years of experience in credit control, accounts receivable, or financial management, with at least 3 years in a managerial role. Experience in the insurance or

- reinsurance industry is highly desirable.

## Skills:

- Expertise in credit control and accounts receivable management.
- Strong analytical and problem-solving abilities.
- Proficiency in financial systems and reporting tools.
- Exceptional leadership and interpersonal skills.
- Excellent negotiation and communication abilities.

## Why Join Us?

- **Impact:** Play a critical role in shaping the financial operations of Klaption Re.
- **Growth:** Opportunities for career advancement within a dynamic and growing organization.
- **Innovation:** Join a forward-thinking company committed to excellence and innovation in reinsurance.

If you are a strategic thinker with a passion for credit management and a commitment to delivering exceptional results, we invite you to apply for the Head of Credit Control position at Klaption Reinsurance Limited.



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[www.KlaptionRe.com](http://www.KlaptionRe.com)

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